

# dunlopillo®

NATURAL COMFORT SINCE 1929

## ASSEMBLY, GUARANTEE AND CARE GUIDE

Having bought a good bed it's worth taking care of it to ensure it gives you years of comfort and support.



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### Getting used to your new bed

When first unpacking the mattress it may give off a characteristic new smell. This is completely harmless and disappears after a short period of use. If your new bed feels a little strange during its first few nights remember that your old bed had probably seen good service, and that something new will clearly feel different. With some of our mattresses you may find it feels a little firmer than anticipated to begin with; this will correct itself within the first few weeks of use as the interior relaxes and the initial stiffness settles.

### Using a suitable base

The best base for a Dunlopillo mattress is a Dunlopillo base. However, if you have bought a new mattress by itself, you should ensure that the base you will be using is of good quality and provides proper ventilation and support for the mattress.

With slatted bases we recommend that the gaps between the slats is no greater than 6cm. A wider gap could invalidate your guarantee. Do not use a solid plywood or hardboard base or place these materials under a Dunlopillo mattress as condensation may build up through lack of ventilation causing deterioration on the underside of the mattress.

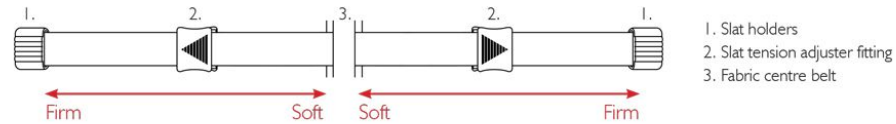
### Assembly and care of your Dunlopillo divan base

To avoid the risk of injury we recommend that two people assemble the bed. Remove all protective packaging, staples, wrapping and dispose of them carefully.

**Attach the castors** by pushing them firmly into position by hand and give them a sharp tap with a mallet or piece of wood. Do not use a metal object as this may damage the base.

The castors and headboard bolts are attached to the underside of the divan base or in the drawer. If they are completely missing please contact your retailer.

**Slatted divans** have 28 sprung slats that flex to the body weight and position offering more comfort and increase air circulation to the mattress. The slats are fitted into twin slat holders made from durable rubber to prevent breakages and with a fabric centre belt through slats to distribute point loads and prevent slat breakages. The slatted divan has a weight adjuster zone on 5 slats in the lumber region (slats 11 - 15 from the head-end). These 5 slats are double layered and you can control the firmness from firm with fittings pushed to the end of the slats to soft with fittings moved to the middle (see below)



Please ensure you place the slat unit with the end with the size sticker at the headboard of the slatted divan base or adjustable bed. If you have purchased a **Dunlopillo bedstead or adjustable bed base** a separate assembly instruction leaflet will be included. The adjustable bed base will also contain a user's manual for the remote control handset.

**To fit a headboard**, locate the precise bolt holes at the marked points at the end of the base by touch and pierce the fabric with a pair of closed scissors. Use the headboard bolts to clamp the headboard struts to the base. Headboard bolts should be checked regularly and tightened where necessary to ensure a snug fit.

### Caring for your new bed

After use, turn back the bedclothes and leave the bed to air for 20 minutes to allow body moisture to evaporate.

Designed to make life easier, Dunlopillo mattresses do not require turning.

The mattress covers are not removable and they are not washable. The zip on the bottom of the cover is only used during manufacturing to simply put the cover on the mattress.

We do not recommend the use of electric blankets with Dunlopillo mattresses.

Check the castors or leg fittings occasionally to ensure they are firmly in place.

We are unable to offer a guarantee to match colours on divan and/or headboard fabrics exactly if you purchase items at different times. Fabric colours can alter slightly between fabric roll batches and fabric colours can fade depending on the lighting conditions in your bedroom.

Of course, not even a Dunlopillo mattress will last forever. Even the finest quality mattress loses some of its ability to give correct support to your body after many years of use. Your mattress will have been carrying your weight for about one third of its life, in uninterrupted stretches of around eight hours. When the years of service do begin to tell, we hope you will again choose a Dunlopillo bed.

8 YEAR  
GUARANTEE

## Our guarantee to you

For any quality or guarantee concerns please contact, with proof of purchase, the retailer you bought your bed from.

Dunlopillo will, within eight years of purchase and at our absolute discretion, repair or replace any divan base or mattress which we are satisfied is defective due to faulty materials or poor workmanship. If you have purchased an adjustable model the remote control handset is guaranteed for two years.

Dunlopillo reserve the right to refuse repair or replacement in circumstances where a new Dunlopillo mattress has become defective due to use on an unsatisfactory base or second-hand base, or is in an unsanitary condition.

After carrying out our inspection, if we identify a fault in materials or workmanship, the retailer will arrange for the faulty item to be repaired or returned for replacement.

If identical materials are not available, or if a particular model is no longer in production, we reserve the right to use alternative similar materials or substitute with a current model. In particular, we are unable to ensure that divan and mattress covers will match after stocks of covers are exhausted. When replacing divans and mattresses we are unable to offer a guarantee to match colours exactly.

Following replacement or repair, the guarantee will remain valid from the date of original purchase.

This guarantee is valid in the United Kingdom and the Republic of Ireland and is in addition to your statutory rights.

### Contact Address

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