



DISCOVER THE SECRET OF PERFECT SLEEP

MILLBROOK BEDS
HANDMADE ENGLISH BEDS SINCE 1946

CARE GUIDELINES

HANDMADE  IN ENGLAND

Calmore Industrial Park, Totton, Southampton, SO40 3XJ
E: enquiries@millbrookbeds.co.uk T: 023 808 66111

03/03/2023 11:12

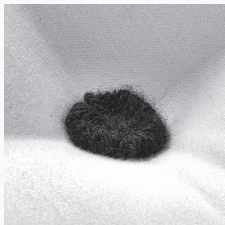


MILLBROOK BEDS

HANDMADE ENGLISH BEDS SINCE 1946

Millbrook Beds products are made from the finest natural materials and handmade to highest standards of workmanship. Your bed should therefore be treated as an investment as it will last for many years.

The beds lifespan will depend on how well it is cared for; therefore, your new bed needs just a little care and consideration. The following points will ensure you achieve maximum comfort and sleep satisfaction.



1.Settling Into Your New Bed: Millbrook Beds are made for the functional luxury consumer who is looking for great value, utility and social responsibility in their mattress purchase. They offer the most comfortable beds in the world of British extraordinary value.

2. Minimise Settlement of Fillings: Our fillings are especially sumptuous - body indentations in the mattress caused by body weight compressing the fillings, is a normal characteristic and can form almost immediately. The settlement of fillings can be minimised by the regular turning of the mattress. Your bed is handcrafted and therefore is one of a kind and due to these qualities, we expect there to be some variation in standard size.

Acceptable Settlements :
Millbrook Traditional Mattress: 4cm
Millbrook Smooth-Tech Mattress: 6.5cm

3. Turn Mattress Regularly: It is important you turn your mattress regularly to aid even filling settlement and to prolong the mattress life. You should turn your mattress from side to side and end to end weekly for the first four months. Thereafter, it should be turned and rotated every month. If you have a non turn mattress it can be easily rotated.

4. Get Assistance While Turning Your Mattress: We recommend you seek assistance to turn the mattress. Apart from the risk of injury to yourself, you also risk damaging the springs, should you bang, bend or roll the mattress.

5. Do Not Bend or Roll Your Mattress: Please avoid any unnecessary rolling or bending of your mattress as it is likely to damage the spring units and will invalidate your guarantee.



6. Allow the Mattress to Breathe: Our bodies generate over a pint of moisture during the night. It is important to let your bed breathe to allow the moisture to dissipate. Simply by turning down your bed clothes in the morning will allow the bed to air.

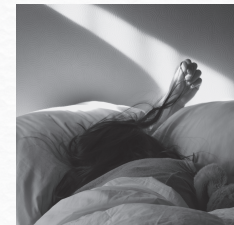
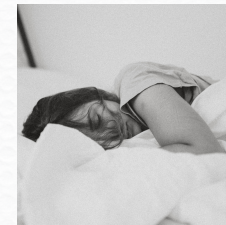
7. Protect Your Mattress: We advise you protect your mattress with a suitable breathable natural fibre mattress cover. This will help to protect the surface of your mattress from contact with moisture and the risk of staining. A mattress cover will keep your mattress looking pristine for years to come.

8. Fit Castors Without Excessive Force: Castors should be tapped lightly at home with a hammer. Avoid excessive force as this can cause damage.

9. Avoid Overloading of Drawers: Your bed may have drawers, these drawers have been designed to accommodate lightweight items only. Please do not overload, as excessive weight can cause damage to the runners and may jam the drawer.

10. Supportive Base: If you are using your new mattress on your own it is important the base is in good condition. The mattress will contour to it, just as it does with your body, so we recommend replacing an old base. If the base is damaged in any way, it could be detrimental to your mattress. If your mattress is being placed on a slatted base, ensure the gaps are no more than 7cm apart.

11. Refrain From Using Detergents: We do not advise the use of detergents or chemical cleaners on your mattress as this may bleach or disintegrate the fabric. Do not vacuum your mattress as this will damage the luxurious fillings.



12. Warranty and Guarantee: In the unlikely event you find a fault with your purchase, as a result of either defective materials or a manufacturing fault, we offer the reassurance of a five year warranty and a five year guarantee from the date of purchase on all mattresses, divans and headboards.

Unfortunately, we cannot be held responsible for faults caused by misuse or mistreatment or where the care guidelines have not been followed. Should a fault arise, we request you make your claim by contacting your retailer from whom the product was purchased.

Please retain your receipt as proof of purchase and register your product with us at www.millbrook-beds.co.uk/warranty.

This warranty does not affect your statutory rights.

