

Roll-Up Mattress Care Guide

Thank you for purchasing your new mattress. Please take a few moments to read this leaflet carefully and follow the instructions below to ensure that your mattress provides many years of comfort and support.

Instructions for use

Packaging



Please open the mattress packaging using scissors and following the line of the seal on the bag, taking care not to pierce a hole in the fabric. We do not recommend the use of a Stanley knife.



Please dispose of the protective polythene packaging responsibly due to the threat posed to small children and the environment.

Before use



After you have removed your mattress from its packaging, leave it uncovered in a well-ventilated room to air.



After 2 hours your mattress will be ready for use, however further recovery will take place within the next 24-48 hours when it will achieve its full height and comfort level.



Using your mattress



Over time your mattress will soften and slight compression may occur in the areas under body weight, this is quite normal and is not a cause for concern.



Rotating your mattress regularly will help to diminish these effects and create even fillings settlement and comfort.



If you can sleep on both sides of the mattress you have purchased, turn and rotate your mattress once a week for the first 3 months then once a month thereafter.



If the mattress has only one sleeping surface, it is important that you still rotate your mattress once a week for the first 3 months, then every 3 months thereafter for the surface fillings to settle evenly.

Caring for your mattress

Mattress protector



The use of a mattress protector is recommended to keep your mattress clean. Any staining on your mattress will warrant your guarantee void.



Over time foam within the mattress may slightly discolour as a reaction to UV rays from light, this is normal and does not affect the support and comfort of your mattress or your guarantee.

Cleaning your mattress



Regularly brush or vacuum (using an upholstery attachment) your mattress every month to keep it fresh and clean.



If the mattress cover is removable please check the care instruction label to find out if it can be machine washed or if it is dry clean only. Failure to do this may result in the cover not fitting the core of the mattress correctly once washed.



Using this mattress on a slatted base



With slatted bases we recommend that the gaps between the slats is no greater than 7cm. A wider gap could invalidate your guarantee.

Memory Foam Mattresses



If the mattress you have purchased contains memory foam, please be mindful that it will react to body heat and room temperatures. In a colder room the mattress will feel firmer and the mattress will feel softer when it reacts to body heat.



We do not recommend the use of an electric blanket.

A few do nots when caring for your mattress



Do not jump on your mattress as this may cause irreparable damage to the cover and core.



Do not use your mattress on an old divan as this will affect the comfort of your mattress and may even damage it.



Do not sit on the edge of your mattress as over a prolonged period, this may cause compression of the mattress fillings and damage the mattress wall.